

#1



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, March 30, 2017 12:12:01 PM
Last Modified: Thursday, March 30, 2017 12:13:15 PM
Time Spent: 00:01:13
IP Address: 206.202.88.34

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

library card

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? General Public

#2



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 06, 2017 5:22:23 PM
Last Modified: Thursday, April 06, 2017 5:23:17 PM
Time Spent: 00:00:53
IP Address: 141.174.90.200

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Work.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

1 marriage deed.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

None.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Help.

Q10: What is your role? General Public

#3



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 12, 2017 9:35:21 PM
Last Modified: Wednesday, April 12, 2017 9:38:37 PM
Time Spent: 00:03:16
IP Address: 73.48.196.145

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

The pictures of the library were breathtakingly beautiful. Had heard about a Book Fair on the 13th of April, thinking of attending.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

The links were great, overall impressed. The home page could be more visually appealing with pictures etc.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Extensive - I'm sure.

Q10: What is your role? Other (please specify) young female philosopher

#4



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 12, 2017 11:20:08 PM
Last Modified: Wednesday, April 12, 2017 11:34:16 PM
Time Spent: 00:14:07
IP Address: 67.188.182.64

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Obtain new Books

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Below Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

Listing Books as "new additions" when the listing number indicates they are 20 years old is irritating. Some of your volunteer readers with poor skills should be exited.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

To distribute the books and services provided by the Library of Congress

Q10: What is your role? Other (please specify)
 Providing an Interesting book to a blind person Every Day

#5



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 8:00:28 AM
Last Modified: Thursday, April 13, 2017 8:01:10 AM
Time Spent: 00:00:42
IP Address: 205.155.143.66

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Program information

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

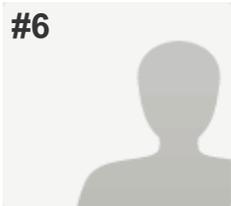
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Public Library Director

#6



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 8:00:58 AM
Last Modified: Thursday, April 13, 2017 8:02:18 AM
Time Spent: 00:01:19
IP Address: 104.7.196.255

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To download a book to listen to.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

To provide reading materials for the visually impaired.

Q10: What is your role? General Public

#7



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 7:56:23 AM
Last Modified: Thursday, April 13, 2017 8:26:24 AM
Time Spent: 00:30:01
IP Address: 158.96.4.13

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Recommended.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I will be looking soon! Very excited to be allowed to use this!

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#8



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 10:21:03 AM
Last Modified: Thursday, April 13, 2017 10:25:39 AM
Time Spent: 00:04:36
IP Address: 153.48.247.250

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

curious

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

history

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

none

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

information

Q10: What is your role? State of California Employee

#9



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 10:28:56 AM
Last Modified: Thursday, April 13, 2017 10:29:55 AM
Time Spent: 00:00:59
IP Address: 64.29.233.100

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

VR Grant Webinar

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Having the link of the grant landing page

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Below Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Public Library Staff

#10

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 13, 2017 10:56:59 AM**Last Modified:** Thursday, April 13, 2017 11:01:27 AM**Time Spent:** 00:04:27**IP Address:** 99.73.93.96

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

consulting catalogue before visiting Sutro

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I was looking for Vital Records of Rhode Island, by James Arnold. It did not come up on my first search by the title or the author. It is listed as James N. Arnold, which may be why. I finally found it by finding the fiche and the notation that there was a print copy. But what I thought was a reasonable search by author and title did not get a hit.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I am doing genealogy research at Sutro. I find the catalogue system NON-intuitive, no matter how many years I have used it. Sometimes the only way I find things is coming at it from different directions, which wastes time and seems unnecessary.

Q10: What is your role? Genealogist

#11



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 11:10:00 AM
Last Modified: Thursday, April 13, 2017 11:14:31 AM
Time Spent: 00:04:30
IP Address: 96.86.156.153

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

History research -- images, Marin County

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

It would be helpful to have a way to easily and directly use links to refer to pages/files/images to colleagues.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Archives

Q10: What is your role? Researcher

#12



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 11:25:11 AM
Last Modified: Thursday, April 13, 2017 11:26:55 AM
Time Spent: 00:01:43
IP Address: 50.115.207.103

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I wanted to learn about the state flag

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

nothing i just messed up

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

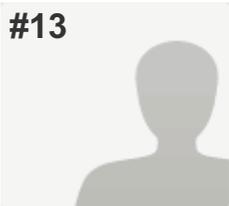
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? *Respondent skipped this question*

#13



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 12:53:23 PM
Last Modified: Thursday, April 13, 2017 12:55:41 PM
Time Spent: 00:02:18
IP Address: 149.136.33.253

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Read ebooks to stay current

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

None - excellent the way it is

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Great service to state employees

Q10: What is your role? State of California Employee

#14



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 1:41:10 PM
Last Modified: Thursday, April 13, 2017 1:43:48 PM
Time Spent: 00:02:37
IP Address: 50.173.129.90

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

photo history of Columbia, ca.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

any and info and early photos of Columbia, ca.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

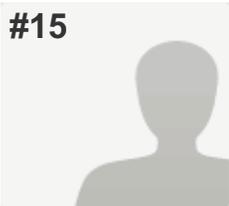
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? General Public

#15



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 1:39:58 PM
Last Modified: Thursday, April 13, 2017 1:44:07 PM
Time Spent: 00:04:08
IP Address: 168.240.9.4

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I use Safari Tech Books Online. This is very useful.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

On line services. You have a great friendly staff to support customers by both phone and email.

Q10: What is your role? State of California Employee

#16



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 1:53:30 PM
Last Modified: Thursday, April 13, 2017 1:54:28 PM
Time Spent: 00:00:57
IP Address: 68.106.65.78

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

ihniubhu

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

yft6tyy

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

6t6tf65

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

tygtftr

Q10: What is your role? K-12 Student

#17



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 2:05:14 PM
Last Modified: Thursday, April 13, 2017 2:07:56 PM
Time Spent: 00:02:41
IP Address: 67.172.170.76

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Online resources for early CA history

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I just started looking! You have newspaper indexes and want to see how early they go and if I can access them from home.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Below Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

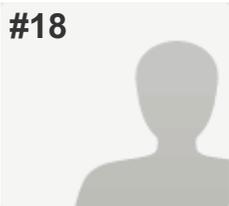
I'm still looking for the link to online resources. I know it's there somewhere.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I think California history but I know you do more.

Q10: What is your role? Researcher

#18



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 2:18:21 PM
Last Modified: Thursday, April 13, 2017 2:25:09 PM
Time Spent: 00:06:47
IP Address: 151.143.51.85

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

sign up for a library card

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

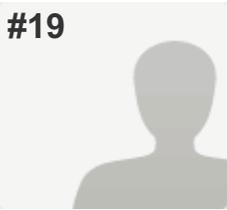
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#19



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 2:35:37 PM
Last Modified: Thursday, April 13, 2017 2:56:19 PM
Time Spent: 00:20:42
IP Address: 64.71.13.50

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Research collections

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

I am a researcher and use your website frequently. You have great content on it and now that I am familiar with all the different pages I know how to navigate it well - but I do think there are a few too many pages to go through to get to where you need to go, and maybe that could be streamlined? Or maybe just using more visuals on some of the pages to supplement the text (thinking of the "catalog" page in particular).

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Researching California-related history.

Q10: What is your role? Other (please specify) Librarian/archivist

#20



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 3:25:17 PM
Last Modified: Thursday, April 13, 2017 3:26:56 PM
Time Spent: 00:01:38
IP Address: 134.186.55.100

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

vitals

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

vitals for death information. I heard that you no longer have is as a database

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot more time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? *Respondent skipped this question*

#21



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 4:16:15 PM
Last Modified: Thursday, April 13, 2017 4:18:25 PM
Time Spent: 00:02:10
IP Address: 50.173.26.100

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Research on public libraries in California for job related information.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

The Colorado State Library Statistics are much cleaner: <https://www.lrs.org/data-tools/public-libraries/annual-statistics/>

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Other (please specify)
 Current school librarian with public library background.

#22



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 12:11:29 AM
Last Modified: Friday, April 14, 2017 12:16:26 AM
Time Spent: 00:04:57
IP Address: 174.50.133.103

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To look up audio books that I get because I have a vision problem.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I found it.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

I am very thankful to have this service.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

To provide entertainment and knowledge to those who want and need it.

Q10: What is your role? Other (please specify)
a senior citizen with a vision problem.

#23



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 12:05:53 PM
Last Modified: Friday, April 14, 2017 12:06:48 PM
Time Spent: 00:00:55
IP Address: 173.14.70.251

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

To logon for the library wifi

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? General Public

#24



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 12:35:27 PM
Last Modified: Friday, April 14, 2017 12:36:15 PM
Time Spent: 00:00:48
IP Address: 134.186.55.100

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Search catalogue

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#25



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 1:25:18 PM
Last Modified: Friday, April 14, 2017 1:26:11 PM
Time Spent: 00:00:52
IP Address: 136.200.53.22

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

research

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Opinions of the legislative council

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional

Meets Expectations

Informative

Meets Expectations

Visually Pleasing

Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Academic Library Staff

#26

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Friday, April 14, 2017 4:26:14 PM**Last Modified:** Friday, April 14, 2017 4:33:24 PM**Time Spent:** 00:07:10**IP Address:** 66.212.65.6

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

EMERGENCY- CA DMV E0950585 AND ALL
SHERIFF SINCE AMA FORWARDED FROM
AMERICAN MEDICAL ASSOCIATION
515 STATE STREET
CHICAGO, ILLINOIS 60610

A TICKET IN THE YEAR 2009 , ANSWERING A LETTER FROM A ONE 800 621 8335 EXTENTION DR KAREN
MARIE WHITFIELD AMTRAK NOVEMBER 2009 -GRANTED

A PICTURE OF THAT LETTER IN THE YEAR

OF 2009 AND 2010 TO ONE INDIVIDUAL AND HAS A SUMMARY OF THAT LETTER IN
THE YEAR 2009 AND I, NEED EMERGENCY QUESTIONS AND ANSWERS ANSWERED TODAY AT 4:30 PM.

KIND OF NEED MY VERY OWN COPIES OF

LETTERS OF RONALD REAGAN AND GEORGE DEUKMEJIAN TO BE POSTED
ALL AROUND ME AND EVERYWHERE TODAY. FOR URGENT ANSWERS AND

LEGAL MATTERS PROMOTELY TAKEN

CARE OF ALL OVER THIS WORLD ABOUT

ME KAREN MARIE WHITFIELD. SIXTY-THREE

YEAR OLD FEMALE IS VERY IMPATIENT

FROM ALL THESE YEARS OF GEORGE

DEUKMEJIAN AND RONALD REAGAN ,

ABOUT 1980 / 1982 NOVEMBER.

Q3: Did you find what you needed?

Respondent skipped this question

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Respondent skipped this question

Q5: Did it take you more or less time than you expected to find what you were looking for on this website?

Respondent skipped this question

Q6: What is your overall impression of the website?

Respondent skipped this question

Q7: What is the likelihood that you will visit this website again or recommend it to a friend?

Respondent skipped this question

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

Respondent skipped this question

Website survey

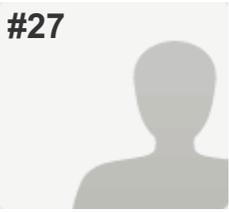
Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Respondent skipped this question

Q10: What is your role?

Respondent skipped this question

#27



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 6:00:06 PM
Last Modified: Friday, April 14, 2017 6:07:37 PM
Time Spent: 00:07:31
IP Address: 167.10.240.1

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

research

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

obtained partial copy of document; was hoping for a full copy

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Meets Expectations

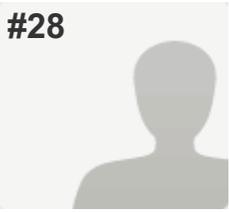
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#28



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 14, 2017 9:38:29 PM
Last Modified: Friday, April 14, 2017 9:40:27 PM
Time Spent: 00:01:58
IP Address: 76.14.73.122

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website?	Yes
Q2: What was the primary reason you came to the website?	<i>Respondent skipped this question</i>
Q3: Did you find what you needed?	No, none of it
Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.	<i>Respondent skipped this question</i>
Q5: Did it take you more or less time than you expected to find what you were looking for on this website?	A lot more time
Q6: What is your overall impression of the website? Professional	Exceeds Expectations
Q7: What is the likelihood that you will visit this website again or recommend it to a friend?	Very likely
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.	<i>Respondent skipped this question</i>
Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?	<i>Respondent skipped this question</i>
Q10: What is your role?	General Public

#29



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, April 15, 2017 10:50:00 AM
Last Modified: Saturday, April 15, 2017 10:52:49 AM
Time Spent: 00:02:48
IP Address: 205.154.245.236

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

To get a State Library Card for myself, as a State Employee.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

See that more people know about this Website a lot!

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

That it has all the information about the State of: California. Is main role is to tell others about what the State of California has to offer, and their online services is to inform others about what the State of California has to offer, in an online setting as well!

Q10: What is your role? State of California Employee

#30



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 7:53:45 AM
Last Modified: Sunday, April 16, 2017 8:04:31 AM
Time Spent: 00:10:46
IP Address: 108.196.128.84

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Genealogy research

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

newspaper notice of births in 1927

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? *Respondent skipped this question*

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? General Public

#31



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 8:29:22 AM
Last Modified: Sunday, April 16, 2017 8:30:38 AM
Time Spent: 00:01:15
IP Address: 23.122.129.189

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website?	No
Q2: What was the primary reason you came to the website?	Interested in learning more about the California State Library.
Q3: Did you find what you needed?	Yes, all of it
Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.	<i>Respondent skipped this question</i>
Q5: Did it take you more or less time than you expected to find what you were looking for on this website?	About what I expected
Q6: What is your overall impression of the website?	
Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations
Q7: What is the likelihood that you will visit this website again or recommend it to a friend?	Very likely
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.	<i>Respondent skipped this question</i>
Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?	<i>Respondent skipped this question</i>
Q10: What is your role?	General Public

#32



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 10:01:43 AM
Last Modified: Sunday, April 16, 2017 10:23:38 AM
Time Spent: 00:21:54
IP Address: 99.0.4.168

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

to find a book (esoteric)

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Respondent skipped this question

Q5: Did it take you more or less time than you expected to find what you were looking for on this website?

A little less time

Q6: What is your overall impression of the website?

Professional

Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend?

Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

- I found my book on WorldCat, a fantastic public service made possible by participating libraries like ours. Kudos!
- Following that, I was led to yet another gem of public service I'd mistakenly overlooked ... CA State Library!
- The facilities are first-rate, and superbly staffed ... a fine resource all 39M of us can point to with pride.

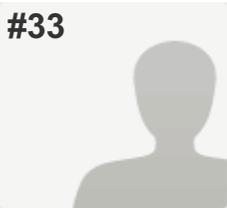
Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I think that, like the Library of Congress, it's meant to assure public legislators' research needs are fully met ... and to meant to serve as a supplemental library for the general public, housing texts too esoteric/academic for city/county libraries to retain. Additionally, it's a repository "of record", cataloging texts uniquely important in the state's history -- public records and other items not in print.

Q10: What is your role?

General Public

#33



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 1:21:45 PM
Last Modified: Sunday, April 16, 2017 1:25:37 PM
Time Spent: 00:03:52
IP Address: 24.22.138.138

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Advising students about resources for research

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Materials for researching the Gold Rush

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

I only visited quickly, so I am not displeased that I didn't find specific resources.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I only visited the CSL once years ago. Because my theme in a research course is the American West, I thought of the CSL as a potential tool for students, and I will recommend it. I don't know what access out-of-state students will have.

Q10: What is your role? Other (please specify)
 Community College Instructor, Washington State

#34



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 7:29:37 PM
Last Modified: Sunday, April 16, 2017 7:32:40 PM
Time Spent: 00:03:02
IP Address: 73.66.195.70

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Checking for Librarian Positions and linking up to the State Jobs Site.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Other (please specify) Unemployed Librarian

#35



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 12:23:36 AM
Last Modified: Monday, April 17, 2017 12:27:14 AM
Time Spent: 00:03:37
IP Address: 108.238.20.171

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

PLSEP Grant

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Frankly, I'm not sure what it does. I know it gives grant money, but I'm not sure what the actual purpose of a state library is (I know it sounds horrible, sorry). I am not aware of the online services it provides, other than give me information about the PLSEP grant.

Q10: What is your role? Public Library Staff

#36



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 7:25:32 AM
Last Modified: Monday, April 17, 2017 7:28:22 AM
Time Spent: 00:02:49
IP Address: 136.200.53.23

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

search the catalog

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

A haiku from the American haiku archives

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

Just that I didn't know that people need library cards even when accessing the site through a state computer.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I think it preserves important historical artifacts and documents and it's main role is to both protect those artifacts and documents and to make sure they are available for use.

Q10: What is your role? State of California Employee

#37



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 8:19:04 AM
Last Modified: Monday, April 17, 2017 8:21:44 AM
Time Spent: 00:02:39
IP Address: 209.129.115.53

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Verify information

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Research relating to California (history, statistics, etc)

Q10: What is your role? Other (please specify) College Student

#38



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 10:30:43 AM
Last Modified: Monday, April 17, 2017 10:35:45 AM
Time Spent: 00:05:02
IP Address: 167.10.240.1

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Looking for contact at Witkin Law Library

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Who is the contact person at the Witkin Law Library? I heard that Marguerite Beveridge has retired - and she is still listed as the primary contact

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Below Expectations
Informative	Below Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

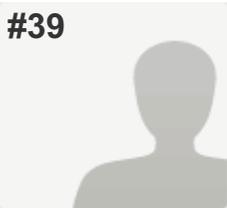
It can be difficult to navigate and find what I am looking for - but the card catalog is very good

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I love its catalog, its access to OnLaw and to Ebsco articles. I would love to see higher level of competence from reference library staff

Q10: What is your role? State of California Employee

#39



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 10:30:39 AM
Last Modified: Monday, April 17, 2017 10:36:16 AM
Time Spent: 00:05:37
IP Address: 70.209.203.163

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

needed information

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

the board members and positions are not current

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Slightly likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

While it is important to provide information, I don't think people want to read a lot of text. Perhaps condense some of the paragraphs down? Also change the font to something easier to read

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

not sure

Q10: What is your role? Other (please specify)
 mother, constituent, serve on city library commission

#40



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 12:16:56 PM
Last Modified: Monday, April 17, 2017 12:18:22 PM
Time Spent: 00:01:26
IP Address: 206.202.88.34

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Heard about it from HR

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

This survey popped up before I could access the site and start looking around. You should add an option to take the survey later.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? *Respondent skipped this question*

Q6: What is your overall impression of the website? *Respondent skipped this question*

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? *Respondent skipped this question*

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? *Respondent skipped this question*

#41



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 3:05:00 PM
Last Modified: Monday, April 17, 2017 3:11:19 PM
Time Spent: 00:06:19
IP Address: 104.55.38.191

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

For a project

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I was looking for California information

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Visually Pleasing

Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

I think this website is excellent

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Respondent skipped this question

Q10: What is your role?

K-12 Student

#42



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 4:27:00 PM
Last Modified: Monday, April 17, 2017 4:32:14 PM
Time Spent: 00:05:13
IP Address: 137.119.72.169

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I was looking for Elementary school transcripts for Fort Jones, California. I went to school there starting in about 1956 or 1957. Being born in October 1950 not sure when I would of started first grade.

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Elementary school records for Fort Jones ,California.
 1st through 8th grade ,report cards ,transcripts and any other information on the years I was in school there.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

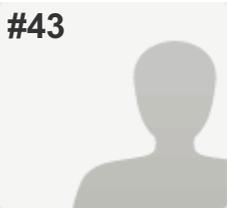
Adding more genealogical records and having them available for viewing within the laws.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I like your online library ,just wish more historical records were available for viewing.

Q10: What is your role? Other (please specify)
 I am a Genealogist and Researcher

#43



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 9:27:44 PM
Last Modified: Monday, April 17, 2017 9:41:51 PM
Time Spent: 00:14:06
IP Address: 99.111.77.14

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I'm legally blind and use this website as my main source for reading materials. I read dozens of books and magazines every month.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Some of the books I was looking for weren't available in audio.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I believe it is for people with print disabilities

Q10: What is your role? Other (please specify)
 legally blind reader using books and magazines through downloads from the library.

#44

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 17, 2017 10:46:58 PM**Last Modified:** Monday, April 17, 2017 10:50:43 PM**Time Spent:** 00:03:45**IP Address:** 47.208.231.122

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Research to try to prevent the closure of my local library

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

reports from 2015

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I feel sad that there is no longer enough money in the state budget to fund the library in a way that it can make a meaningful contribution with help and information and grants and other funding to my local library. Since the loss of state money my county (PLacer) has closed two libraries and 2 more are in imminent danger. Supervisors and library admin put the problem as a large decrease in dependable funding from the state.

Q10: What is your role? Other (please specify)
President, Friends of the Applegate Library

#45

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Tuesday, April 18, 2017 8:30:16 AM**Last Modified:** Tuesday, April 18, 2017 8:34:47 AM**Time Spent:** 00:04:31**IP Address:** 204.114.52.254

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I am interested in applying for the Virtual Reality Experience Project.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Below Expectations

Informative Exceeds Expectations

Visually Pleasing Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

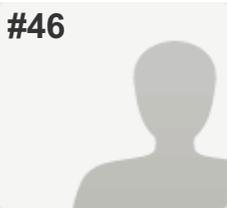
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

I think there are too many buttons that require a mouse to hover, then a popup option of other links appears. The top main nav bar does this, the bottom video, blog, exhibit also does this yet there is no way to tell they need it until your mouse moves to them.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Public Library Staff

#46



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 9:13:03 AM
Last Modified: Tuesday, April 18, 2017 9:16:12 AM
Time Spent: 00:03:08
IP Address: 50.136.133.1

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

I will be in the library in a few days and want a list of resources relevant to my current family history research

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

None

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

None

Q10: What is your role? General Public

#47



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 9:48:27 AM
Last Modified: Tuesday, April 18, 2017 9:53:38 AM
Time Spent: 00:05:10
IP Address: 134.186.77.101

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To search academic journals available to state agencies.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Could not find most recent articles for journal, "Population Studies"

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I think of it as an archive for state documents of policy, research, or historical importance; as a portal for state agencies to access documents that are helpful or necessary to our work (including journals); secondarily as a pedagogic institution organizing events to highlight the state's history and library collections.

Q10: What is your role? State of California Employee

#48



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 9:50:50 AM
Last Modified: Tuesday, April 18, 2017 9:54:46 AM
Time Spent: 00:03:55
IP Address: 64.113.104.245

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

to obtain information

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

info on changing my address

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot more time

Q6: What is your overall impression of the website? *Respondent skipped this question*

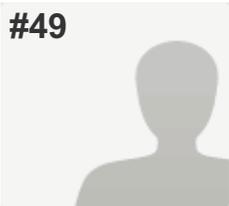
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? *Respondent skipped this question*

#49



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 9:54:28 AM
Last Modified: Tuesday, April 18, 2017 9:56:06 AM
Time Spent: 00:01:38
IP Address: 141.174.90.200

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To complete the VR grant application

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Public Library Staff

#50



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 10:36:00 AM
Last Modified: Tuesday, April 18, 2017 10:40:16 AM
Time Spent: 00:04:15
IP Address: 24.121.223.90

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

To check out the application process for the free VR program that you are offering.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

The website doesn't explain the jurisdiction of libraries. I work for a small tribal library that is run by the Tribe. So I'm not sure how the jurisdiction works for us or if we even have one. If there was some more information on that it would be awesome!

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

When I think of the State Library I think that it does the same thing that other libraries do. Checking things out and in, providing information, helping other libraries, providing programs, and helping the public. I'm sure this is on a much larger scale than most library but it is still a library.

Q10: What is your role? Other (please specify) Tribal librarian

#51



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 11:13:06 AM
Last Modified: Tuesday, April 18, 2017 11:19:26 AM
Time Spent: 00:06:19
IP Address: 67.181.108.86

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

problem solving

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

most certainly

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional

Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

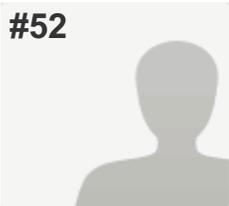
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

job fairs

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Academic Library Staff

#52



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 12:32:46 PM
Last Modified: Tuesday, April 18, 2017 12:34:00 PM
Time Spent: 00:01:14
IP Address: 209.242.141.26

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Education for my students

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

I would like to know if the California grizzly bear is extinct, the site only mentioned that the animal died out.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

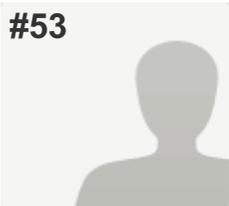
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? K-12 Teacher

#53



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 1:08:34 PM
Last Modified: Tuesday, April 18, 2017 1:09:15 PM
Time Spent: 00:00:41
IP Address: 206.15.228.208

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

i don't know

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? *Respondent skipped this question*

Q6: What is your overall impression of the website? *Respondent skipped this question*

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? *Respondent skipped this question*

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? *Respondent skipped this question*

#54



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 2:33:42 PM
Last Modified: Tuesday, April 18, 2017 2:40:15 PM
Time Spent: 00:06:32
IP Address: 209.129.90.183

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Library Homebound Program - Librarian orders books for homebound patron.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

It is difficult to differentiate between audiobooks available in the cartridge to use with the player and books only available in digital format.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

Searching for various formats of books

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

Collect and preserve rare and historical works relating to California history. Supply books in different formats to various groups. Support education through primary and secondary sources. Provide input on items that serve these functions.

Q10: What is your role? Public Library Staff

#55



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 2:55:08 PM
Last Modified: Tuesday, April 18, 2017 2:57:35 PM
Time Spent: 00:02:27
IP Address: 24.143.226.29

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

I am looking for resources to find out what happened to the Crystal Springs Watershed on the SF Peninsula around and after 1930. The free newspaper source I use (CDNC) loses good info on that subject after 1913

Q3: Did you find what you needed? No, none of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

The survey popped up before I started looking

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Below Expectations

Informative Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? General Public

#56



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 3:09:38 PM
Last Modified: Tuesday, April 18, 2017 3:10:57 PM
Time Spent: 00:01:19
IP Address: 134.186.55.100

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Look at a grant program

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

More background

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little more time

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Below Expectations
Visually Pleasing	Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Slightly likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

It's not that interesting.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I'm not sure, actually.

Q10: What is your role? General Public

#57



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 4:16:17 PM
Last Modified: Tuesday, April 18, 2017 5:37:30 PM
Time Spent: 01:21:12
IP Address: 134.186.77.101

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Find academic journal articles

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional Meets Expectations

Informative Meets Expectations

Visually Pleasing Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Moderately likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#58



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 18, 2017 6:12:49 PM
Last Modified: Tuesday, April 18, 2017 6:13:43 PM
Time Spent: 00:00:54
IP Address: 137.164.12.170

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To apply for a program.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

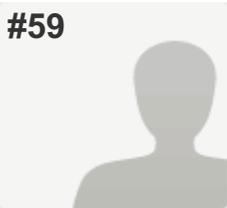
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

It's important and helps CA have the best libraries it possibly can.

Q10: What is your role? Public Library Staff

#59



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 9:04:36 AM
Last Modified: Wednesday, April 19, 2017 9:08:55 AM
Time Spent: 00:04:19
IP Address: 216.3.112.4

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

To look for historic photos of the Title Insurance and Trust Company in Los Angeles

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Exceeds Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

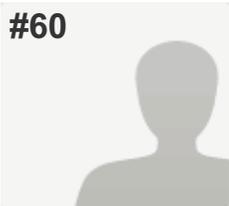
This is a valuable resource and I am telling everyone about it.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

To document history of California. Do you keep drawings of historic buildings?

Q10: What is your role? Other (please specify) Preservation Architect

#60



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 9:33:20 AM
Last Modified: Wednesday, April 19, 2017 9:36:38 AM
Time Spent: 00:03:18
IP Address: 99.64.172.33

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

To research the state animal the grizzly.

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

ok

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional	Exceeds Expectations
Informative	Meets Expectations
Visually Pleasing	Exceeds Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

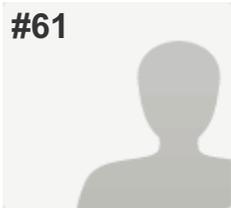
Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I think it is a wonderful website for people to learn about our state symbols.

Q10: What is your role? K-12 Student

#61



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 11:31:03 AM
Last Modified: Wednesday, April 19, 2017 11:33:56 AM
Time Spent: 00:02:53
IP Address: 68.234.80.5

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Microsoft PowerPoint training videos

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Below Expectations
Informative	Meets Expectations
Visually Pleasing	Below Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Very likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

The site navigation could use some updating. If I hadn't been told where to look by a co-worker, I would have had a difficult time finding what I needed.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I knew nothing about it until I started working for the state and was told it was a good resource for online training tools.

Q10: What is your role? State of California Employee

#62



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 1:44:59 PM
Last Modified: Wednesday, April 19, 2017 1:45:38 PM
Time Spent: 00:00:38
IP Address: 47.156.128.123

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

[View the CLSB agenda](#)

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A little less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

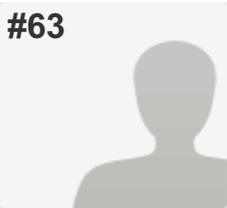
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Public Library Staff

#63



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 2:00:47 PM
Last Modified: Wednesday, April 19, 2017 2:14:50 PM
Time Spent: 00:14:02
IP Address: 47.146.105.34

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? Yes

Q2: What was the primary reason you came to the website?

Looking for sources of financial support for our local library

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Specific ources of state grant funding

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? Other (please specify)
Hemet Library Foundation member

#64



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 2:27:22 PM
Last Modified: Wednesday, April 19, 2017 2:28:21 PM
Time Spent: 00:00:59
IP Address: 173.160.29.188

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

To look at Job Openings

Q3: Did you find what you needed? Yes, all of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for. *Respondent skipped this question*

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? A lot less time

Q6: What is your overall impression of the website?

Professional Exceeds Expectations

Informative Exceeds Expectations

Visually Pleasing Exceeds Expectations

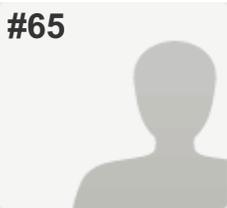
Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement. *Respondent skipped this question*

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are? *Respondent skipped this question*

Q10: What is your role? State of California Employee

#65



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 2:11:52 PM
Last Modified: Wednesday, April 19, 2017 2:38:44 PM
Time Spent: 00:26:52
IP Address: 173.243.78.141

PAGE 1: California State Library Website Feedback

Q1: Is this the first time you have visited this website? No

Q2: What was the primary reason you came to the website?

Research for qualified medical evaluations for State Workers' Compensation.

Q3: Did you find what you needed? Yes, some of it

Q4: If you did not find any or all of what you needed, please tell us what information you were looking for.

Many of the articles are not available as full texts.

Q5: Did it take you more or less time than you expected to find what you were looking for on this website? About what I expected

Q6: What is your overall impression of the website?

Professional	Meets Expectations
Informative	Meets Expectations
Visually Pleasing	Meets Expectations

Q7: What is the likelihood that you will visit this website again or recommend it to a friend? Extremely likely

Q8: Please add any comments you have for improving the website. We greatly appreciate suggestions on specific areas for improvement.

Increase the number of articles with full access at the time of the search would be very helpful.

Q9: When you think about the California State Library, what do you think about that department, and what do you think its main role and online services are?

I cannot speak about the main role; however, what I use it for is providing me with full articles to quote which relate to applicant's issues in a particular case.

Q10: What is your role? Other (please specify)
 Qualified Medical Evaluator for the State and I include research with each report.